



LAM-PTKes

NEWSLETTER

Lembaga Akreditasi Mandiri Pendidikan Tinggi Kesehatan (LAM-PTKes)

Forewords

Indonesian Accreditation Agency for Higher Education in Health (IAAHEH)/ “Lembaga Akreditasi Mandiri Pendidikan Tinggi Kesehatan” (LAM-PTKes) was founded in 2014 as an initiative of the health professional community who care about the quality of health higher education institutions. The founders of IAAHEH are Professional Organizations (OP) and the Association of Health Higher Education Institutions (AIP) which come from 7 fields of health sciences namely Medicine, Dentistry, Nursing, Midwifery, Pharmacy, Public Health and Nutrition. Its main task is to accredit the Health Study Program. Strong interprofessional collaboration is a high-value asset for IAAHEH and Health Study Programs in Indonesia in the accreditation process. Currently, IAAHEH has accredited about 4000 Study Programs consisting of all health sciences and veterinary science. After 8 years of operation, we have gained remarkable experience along with future challenges that need to be anticipated.

This NEWSLETTER Volume 4 No 2 provides information to the stakeholders on IAAHEH, includes its products, individuals involved, and other information that can help community understanding in related to the accreditation process of their study program. This edition focuses on presenting information on all IAAHEH activities. In addition, information is also presented about IAAHEH efforts, assessments of IAAHEH, IAAHEH activities, and social responsibility.



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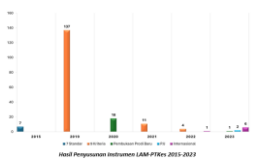
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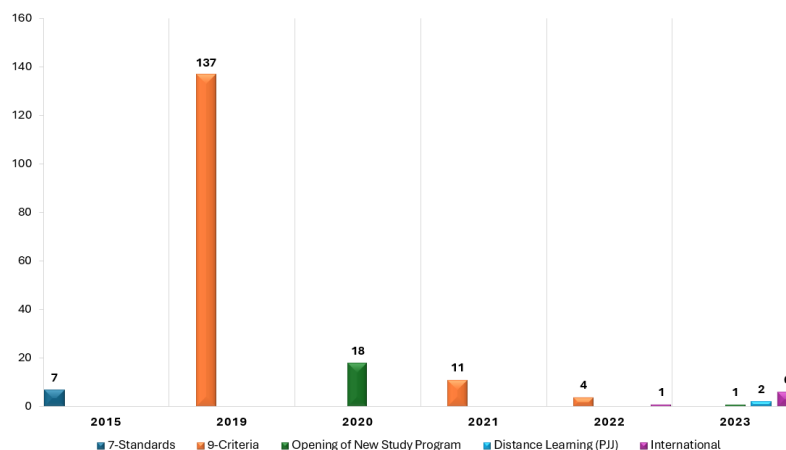
Strengthening of Accredited Good/C and Not Accredited Study Program Quality, grand opening of the IAAHEH Office Building



Accomplishment of IAAHEH

IAAHEH Accreditation Instruments

All instruments prepared by IAAHEH are unique for each scientific field. IAAHEH has developed 187 instruments from 2015 to 2023. In 2015, IAAHEH used 7 standard instruments. The new instruments now are referred to the Regulation No. 4 of 2017 on National Accreditation Board for Higher Education (*"Badan Akreditasi Nasional Perguruan Tinggi"* / BAN-PT) concerning the Policy on the Development of Instruments for Higher Education Accreditation and Study Programs. There was an adjustment of instruments from 7 standards to 9 criteria, and those have been developed gradually. Until 2023, there have been 152 9-criteria accreditation instruments for each study program. In addition, since 2022-2023, IAAHEH began compiling international accreditation instruments for 7 fields of science, namely Medicine, Dentistry, Nursing, Midwifery, Pharmacy, Public Health and Nutrition.



Results of IAAHEH Instrument Preparation 2015-2023

IAAHEH Assessor Team

The IAAHEH assessment team consists of assessors, validators, and accreditation council totaling 1.016 people in December 2023. The assessment team comes from various universities and practitioners who are in accordance with their scientific fields. IAAHEH is very concerned about the quality of the assessment team since the recruitment stage.

Assessor candidates will receive training in three stages, namely guided online module training (10 weeks), face-to-face training (4 days), and internship. At each stage, Assessor candidates will be evaluated for their eligibility as assessors by the IAAHEH training team. After officially becoming a IAAHEH assessor, periodically refreshers will be given to improve the assessor's ability.

Number of IAAHEH Assessor Team in December 2022

No	Field of Study	Assessor	Accreditation Council	Validator	Total
1	Medicine	217	1	11	229
2	Dentistry	36	1	5	42
3	Nursing	237	1	14	252
4	Midwifery	150	1	12	163
5	Pharmacy	83	1	10	94
6	Public Health	63	1	6	70
7	Nutrition	66	1	6	73
8	Allied Health	74	2	9	85
9	Veterinary Medicine	7	0	1	8
Total		993	9	74	1.016

Accreditation Results

The accreditation process consists of 6 stages, namely: Registration, Desk Evaluation (*Asesmen Kecukupan/ AK*), AK Validation, Field Assessment (*Asesmen Lapangan/ AL*), AL Validation, and the final stage is the accreditation decision meeting to determine the accreditation status and rank. Study programs that are dissatisfied with the accreditation results are allowed to propose an appeal. IAAHEH will assess the eligibility of the appeal, and if it is acceptable to be reconsidered, a re-visitation would be carried out. IAAHEH until Desember 2023 has issued accreditation certificates with active status of 4.418.

Jumlah Sertifikat Akreditasi yang Dikeluarkan IAAHEH Tahun 2015- Desember 2023

No	Field of Study	Excellent /A	Very Good /B	Good /C	Not Accredited	Total
1	Medicine	343	130	28	0	501
2	Dentistry	73	39	3	0	115
3	Nursing	120	915	228	3	1266
4	Midwifery	61	521	397	3	982
5	Pharmacy	70	225	203	3	501
6	Public Health	99	230	79	1	409
7	Nutrition	46	89	41	0	176
8	Allied Health	87	216	130	2	435
9	Veterinary Medicine	25	7	1	0	33
Total		924	2372	1110	12	4418

Notes:

1. Data update on December 12, 2023
2. The number of study programs is based on the active decree issued by the IAAHEH
3. Bundling Study Programs (Medicine, Nursing, Midwifery, and Pharmacist Profession) between Bachelor and Professional ranks is counted as 2

Post-Accreditation Monitoring and Evaluation

Since 2016, monitoring and evaluation (Monev) after accreditation was performed by IAAHEH and is applicable for all study programs that received rating. Post-accreditation monev aims to assure quality of study program in health to be relevant with its rating and ability in carrying out recommendation or feedback provided by assessor after assessment.

Implementation of post-accreditation monev for each study program is different depending on the respective accreditation rating. Study programs with **Excellent/A** accreditation rating will come under 1 monev for 5 years, within at least 3 years after accreditation. Meanwhile, study programs with **Very Good/B** accreditation rating will come under one time monev for 2 years, at least 2 years after accreditation. Monev for study programs with Very Good/B rating will be conducted with methods: 1) online field assessment (in Bahasa is *Asesmen Lapangan Daring* or ALD) with assessor, and 2) desk evaluation or evaluation of supporting data submitted by study programs through SIMAK 1 time in the following 2 years. Meanwhile, study programs with **Good/C** accreditation rating will come under monev once a year, at least 1 year following accreditation, by methods: 1) 1 time face-to-face through ALD, 2) and the following years through desk evaluation. Implementation of this post-accreditation monev is no fees, along of its fee included in accreditation fees. In 2023, a total of 1,191 study programs are scheduled to carry out post-accreditation monitoring and evaluation. As of December 11, 2023, 1.084 study programs (91.0%) had completed follow-up monitoring and evaluation after accreditation.

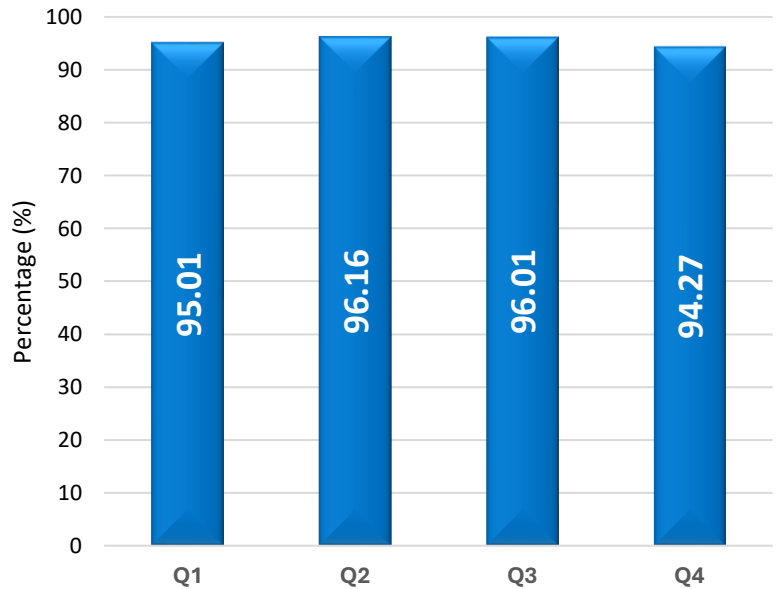
Performance of IAAHEH

Study Program Satisfaction on IAAHEH Services

IAAHEH continuously improves its services to the study programs as its partner and main customer. Study program satisfaction with IAAHEH accreditation services is always measured quarterly. The results of the study program's satisfaction with IAAHEH services in Quarter I, II, III, and IV of 2023 showed the **Very Good** category with achievements $\geq 85\%$. One issue that needs to be improved is the speed of response to correspondence.



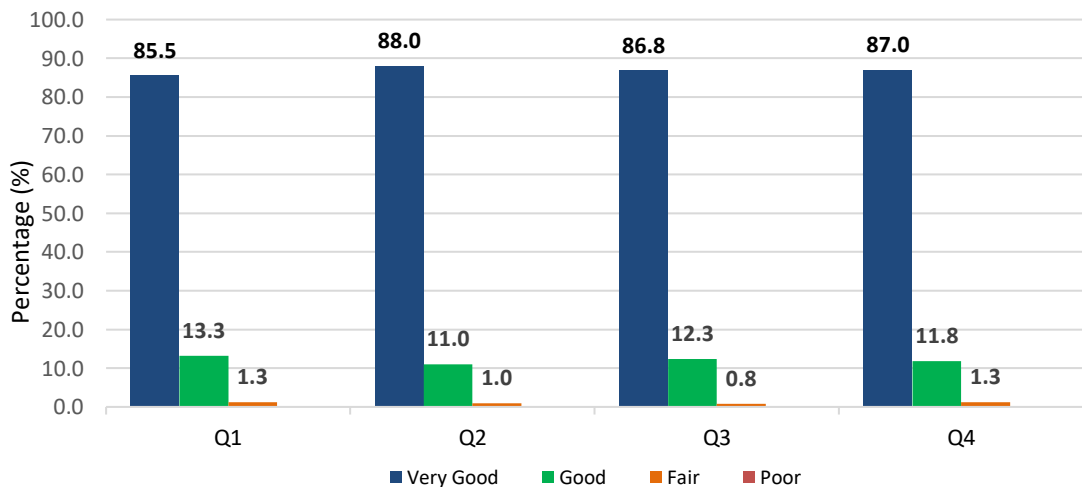
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Study Program Satisfaction with IAAHEH Accreditation Services for Quarter I, II, III, and IV of 2023

Study Program Satisfaction on IAAHEH Assessor Performance

Study program satisfaction on assessor performance becomes a great concern of IAAHEH, because assessors are the spearhead of accreditation implementation in the field. The results of the Study Program satisfaction survey on the performance of IAAHEH assessors in Quarters 1-4 of 2023 have achieved the IAAHEH quality objectives. Most study programs assess the performance of IAAHEH assessors very well ($\geq 85\%$).



Study Program Satisfaction with the Performance of LAM-PTKes Assessors in Quarter I, II, III, and IV of 2023

ISO 9001:2015 Surveillance

IAAHEH first received ISO 9001: 2015 certification in 2019 and is re-certified every 3 years. Currently the ISO 9001: 2015 certification for IAAHEH is valid until October 17, 2025. During the validity of the certificate, IAAHEH will be surveyed/monitored annually by PT SUCOFINDO. On October 26, 2023 at the IAAHEH Office, IAAHEH was audited for ISO 9001: 2015 surveillance by the Auditor Team from SUCOFINDO, namely Mrs. Andi Dewi Sartika Syamsul and Mr. Galang Prabu Buwono. The surveillance audit aims to ensure that the Quality Management System at IAAHEH has been documented / implemented / managed in accordance with the requirements of the SNI ISO 9001: 2015 standard and other regulatory requirements related to the scope of certification.

The scope of the surveillance audit in 2023 is all work units in IAAHEH. Audit results covering conformity and non-conformity were submitted by the auditor at the end of the event. The Auditor Team stated that IAAHEH successfully maintained ISO 9001: 2015 certification with improvements to non-conformities that need to be followed up. These results show that IAAHEH is always committed to maintaining internal quality in order to provide the best for health study programs in Indonesia and internationally.



Group Photo of the Sucofindo Audit Team with IAAHEH Leaders and Staff



Accreditation Unit Audit Process by Sucofindo Assessors

Activities of IAAHEH

National Seminar and IAAHEH Accreditation Clinic

After going through the Covid-19 pandemic, for the first time the IAAHEH held a National Seminar and Accreditation Clinic offline. The 2023 National Seminar and Accreditation Clinic was held in Jakarta on October 18-19, 2023 and was attended by 318 participants. The high enthusiasm of stakeholders who want to improve the quality of their study program education, as well as the strong interest of study programs to recognize their weaknesses and strengths to be internationally accredited, has encouraged IAAHEH to provide a forum for learning and discussion so that study programs can achieve more optimal educational quality.

This National Seminar was opened by a speech from the Chairperson of IAAHEH, Prof. Usman Chatib Warsa, then the gong was beaten by the Director General of Higher Education, Prof. Ir. Nizam, M.Sc., DIC, PhD. After the opening session, the panel session continued with the presentation of material from the speakers and questions and answers. IAAHEH presented several extraordinary speakers, namely 1) Director General of Higher Education - Prof. Ir. Nizam, M.Sc., DIC., PhD; 2) Director of Health Personnel Provision - Dra. Oos Fatimah Rosyati, M.Kes; 3) Member of MA BAN-PT - Prof. T. Basaruddin, M.Sc., PhD; 4) Secretary of IAAHEH - Prof. Dra. Elly Nurachmah, MAppSc., DNSc; 5) Representative of IAAHEH - Prof. Dr. Besral, M.Sc; 6) Representative of YLKI - Dra. Indah Suksmaningsih; and 7) President of the Indonesian Medical Students Senate Association (*Ikatan Senat Mahasiswa Kedokteran Indonesia-ISMKI*) - Febrian Rizky Arilya.

After the National Seminar ended, it was continued with the Accreditation Clinic session. The Accreditation Clinic is divided into 8 classes according to each field of science. The participants have been divided into each class to discuss and explore the accreditation process at IAAHEH. A tutor and head of the related science division have been involved and initiated knowledge sharing activities in each class. With this approach, it is hoped that study programs can ask tutors and the head of the IAAHEH division directly regarding the obstacles faced from preparation to carrying out the accreditation process.



Beating the gong by the Director General of Higher Education, Prof. Ir. Nizam, M.Sc.,DIC.,PhD. at the National Seminar and Accreditation Clinic (October 18, 2023)

Social Activities

Strengthening of Accredited Good/C and Not Accredited Study Program Quality

IAAHEH pays great attention to the quality of health study program in Indonesia. Accreditation results indicate that there is an increase in percentage of study program accredited Good/C in 2021 compared with previous years. Therefore, IAAHEH encourages all Association of Educational Institution (AIP) in Health to intensify the quality of accredited Good/C and not accredited study programs. Form of support from IAAHEH includes providing a fund and training curriculum recommendations. This support has been implemented since 2022 and will continue in 2023.

The implementation of quality strengthening in 2023 has been carried out by AIP from 5 divisions of science in IAAHEH, as follows:

1. The Medicine Division is attended by the Association of Indonesian Radiographer Educational Institutions (AIPRI) and the Association of Indonesian Optometry Educational Institutions (AIPOI);
2. The Dentistry Division is attended by the Association of Indonesian Physiotherapy Colleges (APTIFI), and the Association of Dental Health College Institutions (AIPTIKESGI);
3. The Midwifery Division is attended by the Indonesian Midwifery Education Association (AIPKIND);
4. The Pharmacy Division is attended by the Association of Higher Pharmacy Education (APTFI); and
5. The Public Health Division is attended by the Association of Indonesian Public Health Higher Education Institutions (AIPTKMI).



Strengthening Quality in the Medical Division (Semarang, 24-26 October 2023)



Strengthening Quality in the Dentistry Division (Sukoharjo, 19-22 September 2023)



Strengthening Quality in the Midwifery Division (Jakarta, 22-25 August 2023)



Strengthening Quality in the Pharmaceutical Division (Yogyakarta, 19-21 August 2023)



Strengthening Quality in the Public Health Division (Jakarta, 22-24 September 2023)

Grand Opening of The IAAHEH Office Building

IAAHEH on October 28, 2023, coinciding with the *Sumpah Pemuda Day*, held the grand opening of the office building located at Jalan Sepat no. 37, Kel. Kebagusan, Kec. Pasar Minggu, Jakarta Selatan. The event was attended by honored guests such as Prof. Ir. Nizam, M.Sc., DIC., Ph.D as the Director General of Diktiristek Kemendikbudristek, BAN-PT representatives, representatives of the Ministry of Health, representatives of the Lembaga Akreditasi Mandiri (LAM), local government officials, and representatives of related stakeholders. The event was also attended by the IAAHEH Board of Founders (*Rapat Anggora* or RA), Board of Supervisory, and all IAAHEH employees.

The grand opening ceremony began with the ribbon cutting and signing of the inscription by the Founder and the Chairperson of IAAHEH witnessed by the Director General of Diktiristek Kemendikbudristek, Director of the BAN-PT Executive Board, Representative of the Director General of Health Care Ministry of Health, and all attendees. After that, it was continued with an inspection of the building by all attendees. It is hoped that the construction of the IAAHEH office building will motivate IAAHEH to play a greater role in improving the quality of Indonesian education.



Ribbon cutting by the Chairperson of IAAHEH (left), Director General of Diktiristek Kemendikbudristek (center), and Founder (right)



*Left - Signing of the inscription by the Chairperson of IAAHEH
Right - Photo with the Founder, Chairperson of IAAHEH, Director General of Diktiristek Kemendikbudristek, Director of BAN-PT Executive Council*



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